

General Terms and Conditions of Sale to Private Individuals via E-commerce – Château des Milandes, Book *Merci Joséphine*

Preamble:

Any internet user may consult the General Terms and Conditions of Sale concerning the book *Merci Joséphine* by Mrs. Angélique de Labarre on the website www.milandes.com. These general terms and conditions may be subject to change. The applicable conditions will be those in effect on the website at the time your order is placed.

1 – Our Offer

Our offer concerns the book *Merci Joséphine* by Mrs. Angélique de Labarre de Saint-Exupéry. This offer is limited to mainland France. For international shipping, please contact us by phone at +33 (0)5 53 59 31 21 or by email at contact@milandes.com. We are committed to exercising all professional diligence in the implementation of the service offered to the customer.

2 – Your Order and Its Validation

You declare that you are at least 18 years of age and have legal capacity, or parental authorization, to place an order on the website.

You place your order online at: <https://www.milandes.com>.

To be accepted, your order must contain all the necessary information for it to be processed. Therefore, you must create an account with your personal details before being able to place an order on our website.

The data recorded by the secure payment system constitutes proof of the financial transactions. After placing your order, you will receive one or more confirmation emails from the bank and from our commercial service.

3 – Book Availability

Our offers are valid within the limits of available stock.

If an ordered item is unavailable, you will be informed by email. The order for that item will be canceled, and a full refund will be issued.

To inquire about the availability of a book in quantity, please contact us at contact@milandes.com or call +33 (0)5 53 59 31 21.

4 – Your Payment

Payment for your purchases is made by credit card via the website of our partner **PayZen**.

5 – Personal Data

Château des Milandes undertakes not to disclose any personal information you provide to third parties. This information is confidential and will only be used by the internal services of Château des Milandes in order to process your order and ensure optimal customization of the services offered on www.milandes.com.

6 – Delivery

Items will be shipped with a proof of purchase to the delivery address you provided when creating your customer account prior to placing the order.

The stated delivery times correspond to the processing and delivery period for books within mainland France.

7 – Your Right of Withdrawal

You have a period of seven (7) days from the receipt of your order to return any item that does not suit you. Return shipping costs will be at your expense. The price of the purchased item will be refunded to you.

Returns should be sent to:

Château des Milandes

257 route Joséphine Baker
24250 CASTELNAUD-LA-CHAPELLE
France